



Program Resource Coordinator Annual Report October 1, 2022-September 30, 2023

Clients

Over this reporting period the office has become progressively busier. We are seeing more clients coming into the office and we have registered more clients than the year before. Most of our registrations are still over the phone. During this reporting period we registered 174 new clients which is up from the 151 clients registered the previous year. The nurse navigation team has been a huge advocate in sending newly diagnosed clients our way. Social media is also playing a big role in increasing community awareness about our services. We also continue to support 77 clients who have previously registered with SCCR and will continue to support past clients for as long as they need our services.

Transportation

- *Self Driving*

Supporting clients with their transportation needs continues to be our most utilized service. We have reimbursed SCCR clients for 3,661 trips totalling \$143,368.30. We reimburse clients who drive themselves or have a friend or family member drive them. We also reimburse clients who need to utilize public transportation such as the Handi-Van if we do not have a volunteer driver available to meet their needs. Gas reimbursement is visited annually to reflect on current gas prices.

- *Volunteer Driving Program*

Our volunteer driving program has also become busier over this past year. Our volunteer drivers completed 535 trips for clients for which we reimbursed \$55,355.40. We continue to try to build and support our volunteer driving program in all of the communities we serve. We still need to increase the number of volunteer drivers, especially in the smaller communities. We are so

appreciative of the important work that our volunteer coordinators and drivers do for the clients of SCCR.

Accommodation

During this report period we have reimbursed clients \$13,438.30 for their accommodation costs and we reimbursed \$4,625.00 for family accommodation. We find our clients make use of this support when the weather is stormy and they need to stay in the city or they have early appointments. We are also able to provide accommodation support to family members when their loved one is in the hospital. As accommodation costs have risen, clients really appreciate that we are able to reimburse some of their costs.

Wigs and Head Coverings

Throughout the year I met with 19 clients to help them find wigs and head coverings which we loan out at no charge. With the help of some community grants we were able to purchase a few new wigs and head coverings.

Lymphedema

We have supported 31 clients throughout the year with their Lymphedema massage and garment costs for a total of \$14,796.93. This continues to be an important support for clients.

Wellness

We have been working on changes to some of our wellness programs.

- *Beautiful You*

For our Beautiful You Program, we have been working on a partnership with Shear Bliss Salon and Spa. As always, Shear Bliss provides free head shaves and education on scalp care and skin care for people going through Chemotherapy as well as information on wig care. They will also be offering SCCR clients a complimentary classic manicure or express pedicure.

- *Balance and Strength*

We reimburse our clients 50% of their fitness program cost, up to \$200 per year for 3 years. Our Social Media and Special Projects Coordinator has also started working with fitness facilities in our different communities to offer special discounts or services to SCCR clients. We hope to have this new information shared on our website soon. We reimbursed \$362.50 in Balance and Strength funds to clients this fiscal year.

- *Expression of Art*

Due to the high cost and lack of interest, Expression of art is no longer offered.

Skin Screening

We held a skin screening clinic where 100 clients were seen. Of those clients, we had numerous referrals and 1 positive case of melanoma which was caught early enough that removing the spot was the only treatment needed. This is a life saving program.

Emergency Funding

SCCR continues to help clients with a variety of needs through our emergency funding. The needs of clients vary greatly but what we do see is that some of our clients struggle to meet the basic needs of their families while going through a cancer journey. Our emergency funds have helped with buying groceries, medication or unexpected expenses, among other things. We have helped clients with \$9,335.95 in emergency funds this reporting period.

Radon

SCCR aims to educate people about the dangers of Radon Gas and encourages people to test their homes. We will reimburse lab fees for people who send radon tests away for analysis. We also refer people to local plumbing companies who can assist them with their radon testing and remediation, although we do not assist with the cost of remediation. We share information about Radon in Manitoba with all of our new clients in their welcome packages and on our website.

We are so grateful for the community support that allows us to provide support and services to cancer patients in South Central Manitoba.

Respectfully submitted,

Naomi Fehr
Program Resource Coordinator
South Central Cancer Resource