



Program Resource Coordinator Annual Report October 1, 2023-September 30, 2024

Clients

Approximately 80% of our clients register over the phone, 10% come into the office, and 10% connect through nurse navigation at BTHC. During this reporting period we registered 155 new clients which is down from the 174 clients registered the previous year. We look forward to continuing to support clients who have previously registered with SCCR and will continue to support past clients for as long as they need our services.

Transportation

- *Self Driving*

Supporting clients with their transportation needs continues to be our most utilized service. We have reimbursed SCCR clients for 2861 trips totalling \$117,437.99. We reimburse clients who drive themselves or have a friend or family member drive them. We also reimburse clients who need to utilize public transportation such as the Handi-Van if we do not have a volunteer driver available to meet their needs. Gas reimbursement is visited annually to reflect on current gas prices.

- *Volunteer Driving Program*

Our volunteer driving program has also become busier over this past year. Our volunteer drivers completed 575 trips for clients for which we reimbursed \$51,926.61. We continue to try to build and support our volunteer driving program in all of the communities we serve. We still need to increase the number of volunteer drivers, especially in the smaller communities. We are so appreciative of the important work that our volunteer coordinators and drivers do for the clients of SCCR.

Accommodation

During this report period we have reimbursed clients \$4,639.76 for their accommodation costs and we reimbursed \$2490.60 for family accommodation. We find our clients make use of this support when the weather is stormy and they need to stay in the city or they have early appointments. We are also able to provide accommodation support to family members when their loved one is in the hospital. As accommodation costs have risen, clients really appreciate that we are able to reimburse some of their costs.

Wigs and Head Coverings

Throughout the year I met with 10 clients to help them find wigs and numerous more for head coverings which we loan out at no charge. With the help of some community grants we were able to purchase some new head coverings.

Lymphedema

We have supported 27 clients throughout the year with their Lymphedema massage and garment costs for a total of \$15,178.45, plus \$1056.34 in emergency funding, totalling \$16,234.79. This continues to be an important support for clients.

Wellness

We have been working on changes to some of our wellness programs.

- *Beautiful You*

For our Beautiful You Program, we continue to partner with Shear Bliss Salon and Spa. As always, Shear Bliss provides free head shaves and education on scalp care and skin care for people going through Chemotherapy as well as information on wig care. They will also be offering SCCR clients a complimentary classic manicure or express pedicure.

- *Balance and Strength*

We reimburse our clients 50% of their fitness program cost, up to \$200 per year for 3 years. More locations have been added to our list. We reimbursed \$509.40 in Balance and Strength funds to clients this fiscal year.

Skin Screening

We held two skin screening clinics where 127 clients were seen. Of those clients, we had more referrals to surgeons than ever. Reports from those referred was that they saw the surgeon and were scheduled to have their spots removed within a month. This is a life saving program and especially beneficial to those who don't have family doctors.

Emergency Funding

SCCR continues to help clients with a variety of needs through our emergency funding. The needs of clients vary greatly but what we do see is that some of our clients struggle to meet the basic needs of their families while going through a cancer journey. Our emergency funds have helped with buying groceries, medication or unexpected expenses, among other things. We have helped clients with \$4785.66 in emergency funds this reporting period.

Radon

SCCR aims to educate people about the dangers of Radon Gas and encourages people to test their homes. We gave out 12 radon kits this year. We also offer to reimburse lab fees for people who send radon tests away for analysis, but nobody took us up on that this year. We also refer people to local plumbing companies who can assist them with their radon testing and remediation, although we do not assist with the cost of remediation. We share information about Radon in Manitoba with all of our new clients in their welcome packages and on our website.

We are so grateful for the community support that allows us to provide support and services to cancer patients in South Central Manitoba.

Respectfully submitted,

Naomi Fehr
Program Resource Coordinator
South Central Cancer Resource